

Ask directly about your clients experience of domestic abuse

Consider if it is **safe to talk**; is anyone else listening/observing, including children? Always use an interpreter rather than family members to ask about domestic abuse.

Is the client indicating that they are experiencing domestic abuse?

YES

NO

Is the client or their family at risk of immediate harm

Continue to explore the risk of domestic abuse at all contacts when safe to do so

YES

NO

Call police 999. Refer to Children and/or Adult safeguarding as appropriate. Consider a MARAC referral. Consent is not required but client to be informed if safe to do so.

Further assess, explore risk factors. If trained and confident support professional judgement with Safelives/DASH risk assessment tool (access via searching "Domestic abuse" on intranet or Google search )

High risk

Low to Moderate risk

Contact Police

Children and/or Adult safeguarding as appropriate

Refer to MARAC (referral forms available via DA staff guidance on intranet, DA pages)

Signpost as per Low to Moderate risk

Consider impact on children and wider support needs

Signpost client to:

Bexley SOLACE 0203 1984 659

Bromley Women's Aid 0208 3139303

Greenwich GDVA 020 8317 8273

National Domestic Abuse Helpline 0808 2000 247

**Follow up with client**

Ensure that you clearly record observations, actions and quote disclosures accurately. In addition, update risk assessments and upload any relevant documents to RIO i.e. referrals and risk assessment tools. For further support please contact your line manager or, if required, the safeguarding team on 01322 625009 [oxl-tr.safeguardingchildren@nhs.net](mailto:oxl-tr.safeguardingchildren@nhs.net)

**Please do consider your own wellbeing throughout this process and access support as needed.**