



1

---

---

---

---

---

---

---

---

Oxleas  
NHS

Improving lives

The Complex wound Care Team.

CWC Team:

- Complex wounds which fail to heal / deteriorate despite appropriate management for 4 weeks
- Clinically infected wounds not responding to appropriate treatment
- Complex leg ulcers
- Healed leg ulcer advice
- Wounds which require conservative sharp debridement
- Wounds which require Topical Negative Pressure therapy
- Specialist treatment options
- Cat 3 and above pressure ulcers
- Pressure ulcer prevention advice
- Current/ recurrent cellulitis of the lower limb

Exclusion criteria:

- Patients who do not fall under the care of Adult services
- Patients that do not have a wound or skin condition

2

---

---

---

---

---

---

---

---

Oxleas  
NHS

Improving lives

Wound Types

- Pressure ulcers
- Leg ulcers Venous/Arterial
- Chronic wounds
- Acute wounds
- Fungating
- Skin tears
- DFU pods
- Surgical wounds

3

3

---

---

---

---

---

---


---

---

**Oxleas** NHS *Improving lives*

Putting the patient at the centre of wound care...

- Holistic approach
- Identifying reasons for non concordance
- Quality of life/ wellbeing
- Joint care planning
- Timely referral
- Social model
- Audit



4

4

---

---

---

---

---

---

---

---

**Oxleas** NHS *Improving lives*

WOUND HISTORY

- Cause
- Duration
- Site
- Pain
- Characteristics of the wound for example
- Wound bed –tissue type
- Wound margins
- Surrounding skin
- Exudate
- Infection
- Odour

5

5

---

---

---

---

---

---

---

---

**Oxleas** NHS *Improving lives*

FACTORS WHICH AFFECT HEALING

- Co-morbidities
- Pressure Ulcer Risk
- Nutritional assessment
- Mobility status
- Continence status
- Advancing age
- Cognitive impairment
- Patient concordance Environment
- Carer input/involvement
- MDT involvement

6

6

---

---

---

---

---

---

---

---

Oxleas

NHS

Improving lives

TIMES Assessment

T: Tissue, Viable or non Viable

I: Infection, inflammation or Biofilm

M: Moisture Imbalance

E: Edge of the wound: Non-advancing, undermining

S: Surrounding skin

7

---

---

---

---

---

---

---

Oxleas

NHS

Improving lives

Assessment

- Use the assessment form in RiO
- Say what you see
- Measure the wound width/length and depth
- Take a photo on a trust phone or Ipad and upload to RiO with a clear name and date. Ensuring that the patient dignity is maintained at all times.
- Document TIMES And finding in RiO note
- Refer on if needed
- Update the risk assessment scores
- Update the care plan.

8

---

---

---

---

---

---

---

Oxleas

NHS

Improving lives

Types of Tissues ??



9

---

---


---

---

---

---


---



Improving lives

NECROTIC

- A layer of dry hard black eschar which can be of varying depth.
- Can be intact or demarking at the edges of the wound.
- Must be removed before wound healing can take place



10

---

---

---

---

---

---

---

---


10



Improving lives

SLOUGHY

- Varies in colour from dark brown to yellow
- Can anything from thick and dry to moist and thin.



11

---

---

---

---

---

---

---

---

11



Improving lives

GRANULATION

- Granulating
- Healthy bright red
- Can also be pale red due to lack of O2 and haemoglobin
- Can be dark dull red in the presence of infection



12

---

---

---

---

---

---

---

---

12

**Oxleas**  
NHS  
EPITHELIALISING

Improving lives

- Epithelialising
- Generally pink smooth tissue
- Can be found around the wound margins
- Also as islands within the wound bed



13

13

---

---

---

---

---

---

---

---

**Oxleas**  
NHS  
Acute wounds

Improving lives

- Acute wounds
- Defined as 'any wound that heals within the anticipated time frame or up to 6 weeks'



14

14

---

---

---

---

---

---

---

---

**Oxleas**  
NHS  
Chronic wounds

Improving lives

- **Chronic wounds:** A wound that does not heal as expected because complexities that lead to stalled healing or even fails to occur, leading to long-term duration

**To Hard-to-heal wounds:**

- A wound that has failed to respond to an evidence-based standard of care – typically one that exhibits exudate, slough, and an increase in size by the third day of its occurrence. These conditions allow biofilm to develop and thrive, which in turn causes the wound to regress and prevents healing.

15

15

---

---

---

---

---

---

---

---

[illegible][illegible]

---

---

---

---

---

---



19

---

---

---

---

---

---

---

---

**Oxleas NHS** *Improving lives*  
Wound Cleansing

- NICE GUIDANCE:
- Prontosan shows promise but there is not enough evidence of its clinical benefit
- 4.1 The committee noted that much of the evidence comparing Prontosan and saline in treating chronic wounds had some concerns or was at high risk of bias. The committee noted that there was very limited evidence for acute wounds. The committee agreed that the technology showed promise based on clinical expert advice, but that this was not supported by the evidence. The committee concluded that there was not enough good quality evidence to make a clear judgement about the benefits of Prontosan compared with saline or water

20

20

---

---

---

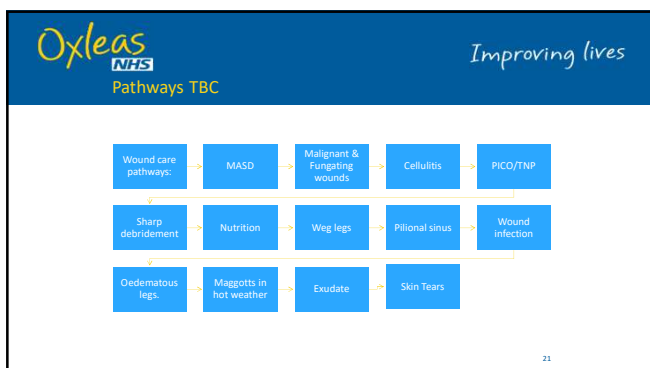
---

---

---

---

---



21

---

---

---

---

---

---

---

---

[illegible]

22

---

---

---

---

---

---

[illegible]

23

---

---

---

---

---

---



Improving lives

**TWPT & PICO**



Smith and Nephew  
Masterclass:

- 10.6.25
- 17.9.25
- 4.12.25



24

24

24

---

---

---

---

---

---



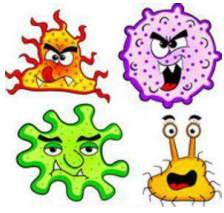
Oxleas

NHS

Improving lives

What is Wound Infection?

- Wound infection is a host inflammatory response to interfering microorganisms that either directly or indirectly damage viable host tissue, hence preventing wound healing
- Wound infection in "hard to heal" or chronic wounds manifests as an unclear & prolonged (covert) condition, in which biofilm is the root of the problem



25

25

---

---

---

---

---

---

---

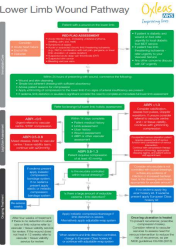
Oxleas

NHS

Improving lives

Leg ulcer pathway

Lower Limb Wound Pathway



- Online Leg ulcer course
- Face to face bandaging session
- Competency sign off

- Next face to face sessions:
- 14.3.24
- 9.5.24
- 12.9.24
- 14.11.24

26

26

---

---

---

---

---

---

---

Oxleas

NHS

Improving lives

Prevention of pressure ulcers

The key recommendations within NICE clinical guideline 179- Pressure ulcers: prevention and management of pressure ulcers (NICE April 2014) are in relation to:

- Risk assessment
- Skin assessment
- Care planning
- Repositioning
- Devices for prevention of pressure ulcers
- Healthcare professionals' education and training
- Management of heel pressure ulcers

27

27

---

---

---

---

---

---

---

Oxleas

NHS

Improving lives

Background:

- Despite national and international clinical guidelines, there is currently no up-to-date standardised pathway for implementing these guidelines in England. Consequently, individual health and care organisations develop their own pathways and protocols, which may vary substantially, leading to increased and unnecessary workload and variation in clinical practice.
- The recommendations in the NICE Clinical Guideline: Pressure ulcers: prevention and management and the NICE Quality Standard: Pressure ulcers updated using the EPUAP, NPIAP, PPPIA Pressure Ulcer Guidelines.
- This new guidance replaces the 2018 guidance.

28

28

---

---

---

---

---

---

---

Oxleas

NHS

Improving lives

What's changed?

At present 8 reportable categories of pressure ulcer:

Category 1

Category 2

Category 3

Category 4

DTI

DBPD

MASD

Unstageable

Category 1

Category 2

Category 3

Category 4

Including debridement

29

29

---

---

---

---

---

---

---

Oxleas

NHS

Improving lives

Category 1: Non blanchable Erythema

- Intact skin - In lighter skin tones, this presents as non-blanchable redness of a localised area usually over a bony prominence. Darkly pigmented skin may not have visible blanching, but its colour may differ from the surrounding area. The area may be painful, firm, soft, warmer, or cooler as compared to adjacent tissue. Category 1 may be difficult to detect in individuals with dark skin tones. May indicate "at risk" individuals (a heralding sign of risk)



30

30

---

---

---

---

---


---

---

**Oxleas** NHS *Improving lives*

**Category 2: Partial Thickness Skin Loss**

- Partial thickness loss of dermis presenting as a shallow open ulcer with a red/pink wound bed, without slough. May also present as an intact or open/ruptured serum-filled blister or as a shiny or dry shallow ulcer without slough or bruising\*. This Category should not be used to describe skin tears, tape burns, perineal dermatitis, maceration, or excoriation



31

31

---

---

---

---

---

---

---

---

**Oxleas** NHS *Improving lives*

**Category 3: Full Thickness Skin Loss**

- Full thickness tissue loss. Subcutaneous fat may be visible, but bone, tendon or muscle are not exposed. Slough or necrosis may be present. May include undermining and tunnelling.
- The depth of a Category 3 pressure ulcer varies by anatomical location. The bridge of the nose, ear, occiput, and malleolus do not have subcutaneous tissue and Category 3 ulcers can be shallow. In contrast, areas of significant adiposity can develop extremely deep Category 3 pressure ulcers. **Bone/tendon is not visible or directly palpable.**



32

32

---

---

---

---

---

---


---

---

**Oxleas** NHS *Improving lives*

**Category 4: Full Thickness Tissue Loss**

- Full thickness tissue loss with exposed bone, tendon, or muscle. Slough or eschar may be present on some parts of the wound bed. Often includes undermining and tunnelling.
- The depth of a Category 4 pressure ulcer varies by anatomical location. The bridge of the nose, ear, occiput and malleolus do not have subcutaneous tissue and these ulcers can be shallow. Category 4 ulcers can extend into muscle and/or supporting structures (e.g., fascia, tendon, or joint capsule) making osteomyelitis possible. Exposed bone/tendon is visible or directly palpable.



33

33

---

---

---

---

---

---

---

---

Oxleas

NHS

Improving lives

DTI's/Unstageable

Pressure ulcers where the skin is broken but the wound bed is not visible due to slough or necrosis (formally referred to as 'unstageable') should initially be recorded as Category 3 pressure ulcers but immediately re-categorised and re-recorded in the patient's records if debridement reveals category 4 pressure ulceration.

Deep tissue injuries (DTIs) should **not be reported** as pressure ulcers unless they result in broken skin or they fail to resolve and it is evident on palpation that there is deep tissue damage present, at which point, they should immediately be categorised and reported.

However, the skin change must be recorded within the clinical record and appropriate preventative care delivered as soon as the damage is noted

34

---

---

---

---

---

---

---

---

Oxleas

NHS

Improving lives

Reverse staging

- This tool cannot be used to 'reverse stage' a pressure ulcer. This means that the scores cannot be counted in reverse to describe a healing pressure ulcer. For example:
- A category 4 pressure ulcer does not become a category 3 as it heals. Instead use descriptions such as: Healing category 4 ulcer

35

---

---

---

---

---

---

---

---

Oxleas

NHS

Improving lives

Surface:

Make sure your patients have the right support.

Skin Inspection:

Early inspection means early detection. Show patients and carers what to look for.

Keep your patients moving.

Incontinence/ Moisture:

Your patients need to be clean and dry.

Nutrition/ Hydration:

Help patients have the right diet and plenty of fluids.

SKIN

2024

36

---

---

---

---

---

---

---

---

12

Improving lives

Whenever a patient develops a pressure ulcer, this must be reported on **Datix**. The classification is:

Type -Clinical Care  
Category -Pressure ulcer *or* Deterioration of a pressure ulcer

- Category 1
- Category 2
- Category 3
- Category 4
- Sub category-Deterioration of a pressure ulcer

37

---

---

---

---

---

---

---

---

37

Improving lives

Duty Of Candour

**Duty of candour** - volunteering of all relevant information to persons who have or may have been harmed by the provision of services, whether or not the information has been requested and whether or not a complaint or a report about that provision has been made.

When any pressure ulcer of this category is reported and has developed whilst in Oxleas care (whether newly reported or a deterioration from a lesser category), then the Datix report must show this as a 'moderate harm'. The Team Lead will follow the principles of Trust's 'Being Open and Duty of Candour Policy' and contact the patient, their family and/or carer, to explain that an investigation relating to the development of the pressure ulcer will be undertaken. This process includes a written letter that will include a 'written apology' which clearly states the organisation is sorry for the suffering and distress resulting from the patient safety event, should also be given. A template letter is available for use and must be sent within ten working days of confirmation of the category of pressure ulcer.

38

---

---

---

---

---

---

---

---

38

Improving lives

What to do next for DOC

When completing the Datix for the pressure ulcer you must complete the **whole section** for DOC, otherwise this will breach the trust compliance for DOC.

Send and upload the letter, to Datix and RiO with 10 days of the incident

39

---

---

---

---

---

---

---

---

39

[illegible]

---

---

---

---

---

---

# Oxleas NHS

## Mental Capacity Act 2005

### Improving lives

The Mental Capacity Act 2005 (the Act) provides the legal framework for individuals over 16 years of age in England and Wales to make legally binding personal decisions as long as they have the mental capacity to do so. The Act also provides the legal framework for acting and making decisions on behalf of individuals who lack the mental capacity to make particular decisions for themselves.

**The five statutory principles are:**

- Assumption of capacity.** Every adult has the right to make their own decisions if they have the capacity to do so. Family carers and healthcare or social care staff must assume that a person has the capacity to make decisions, unless it can be established that the person does not have capacity.
- Provide support for decision making.** People should receive support to help them make their own decisions. Before concluding that individual lacks capacity to make a particular decision, it is important to take all possible steps to try to help them reach a decision themselves.
- Ability to make a specific decision.** People have the right to make decisions that others might think are unwise. A person who makes a decision that others think is unwise should not automatically be treated as lacking the capacity to make a decision.
- Individual's best interests.** Any act done for, or any decision made on behalf of, someone who lacks capacity must be in their best interests.
- Regard to less restrictive options.** Any act done for, or any decision made on behalf of, someone who lacks capacity should be an act or decision that is less restrictive of their basic rights and freedoms – so long as it still in their best interests.

---


---


---

---

---

---





## Mental Capacity Act 2005

**Assessing capacity**

The assessment of capacity must be a continuous and ongoing process informed by the principle (see above) that a person is to be assumed to have capacity unless it is established otherwise – all professionals involved in the provision of care and treatment must assess. Treatments either that the person continues to have capacity or not, where they do not, the care and treatment given to the person and the person's best interests.

Where assessing capacity to consent consideration must be given to people with communication difficulties, for example those with language or hearing difficulties. People with Learning Disabilities, sensory or physical impairments. The staff must need to provide information in a range of formats, for example, written, audio, sign language, large print, Braille, etc. The staff must also give the right of appeal. Every effort should be made to find ways of communicating with someone before deciding that they lack capacity to decide based solely on their inability to communicate.

**A person lacks capacity for a specific decision, at the time it needs to be made, if:**

- They are unable to make a specific decision at the time it needs to be made (sometimes called the functional test), and
- This is because of a brain impairment, or disturbance in the functioning of the mind or brain (sometimes called the diagnostic test)

The functional test means that the person is unable to make a decision if they cannot carry out any one of the following:

- Understand information about the decision to be made (relevant information);
- Retain the information in their mind long enough to be able to make the decision;
- Use or weigh that information as part of the decision making process; 42
- Communicate their decision – this could be talking, using sign language or even simple muscle movements, such as nodding or pointing;

**A person should not be assumed to be without capacity because they make what appears to be unusual or risky decisions.**

---

---

---

---

---

---


Oxleas

NHS

Useful guides

Improving lives

- Time is pressure booklet
- TIMES quick guide
- PUPS booklet
- QRG
- Leg Ulcer pathway



43

---

---

---

---

---

---

---

Oxleas

NHS

Thank you

Improving lives



---

---

---

---

---

---

---

44